



## *12 Month Warranty For Electronic Assemblies*

Your product has been manufactured with great care using only the finest quality materials and expert workmanship. Our team inspects all electronics to assure reliable operation, but from time to time defects become apparent with use. This limited warranty is provided to customers to ensure their satisfaction with our products.

### 12 Month Warranty

Asia Sources Inc. (“Asia Sources”) warrants product with electronic assemblies to be free from manufacturing defects in materials and workmanship for a period of twelve (12) months from the date of purchase (“12 Month Warranty”). If during the 12 Month Warranty period, the product or electronic assembly is defective (“Manufacturing Defect”), Asia Sources will either (1) repair the defective product(s) free of charge, (2) replace the entire defective product(s) upon return of the defective product(s), or (3) refund Your purchase in its entirety, less any restocking fees applicable, at Asia Sources’s sole discretion and option, upon receiving written notice from You (“Defect Notice”). Asia Sources shall provide You with a written notice of its intent to either repair, replace or refund the defective product(s) within thirty (30) business days of receiving Your Defect Notice. Asia Sources’s sole obligation and Your exclusive remedy for defective products or electronic assembly under this 12 Month Warranty are limited to such repair, refund or replacement.

### Instructions:

1. **Defect Notice:** Notify our customer service by emailing [Sales@asiasourcesinc.com](mailto:Sales@asiasourcesinc.com) with a statement that contains (a) the type of defect Your product(s) are experiencing, (2) the purchase/order date(s) of each product, (3) any repair attempts that You or someone else has done to the defective product(s) and the date thereof, and (4) the date the defect(s) commenced. Customer service hours are Monday-Friday 8:00am-4:00pm (EST).
2. Upon receiving Your Defect Notice, Asia Sources shall have thirty (30) business days to provide a written response to You indicating whether or not they are able to replace, repair or refund the product(s) (“Defect Determination”). Asia Sources is under no obligation to provide any remedy or recourse for defective product(s), if it is found that the defect was likely caused after it was shipped to You. Should Asia Sources find that they can either repair, replace or refund the defective product(s) after reviewing the Defect Notice, Asia Sources shall do so provided in the manner below:
  - a. **Repair.** Asia Sources will dispatch a third party service provider (Asia Sources agent or representative) to Your location at a mutually agreed time to attempt to repair any covered defects. Alternately, Asia Sources will inform you of the location of an authorized representative near your location and will instruct you to deliver the defective product. If the Asia Sources agent or representative determines that the defect(s) are not reasonably repairable, a replacement product will be shipped to You at no additional charge (“Replacement Determination”).
  - b. **Replacement.** A replacement will be shipped to You within five to seven (5-7) business days from the Replacement Determination and instructions will be provided to You in



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order for You to return the defective product(s). You will be charged for the replacement product(s) unless Asia Sources receives the defective product(s) from You by mail.

- c. **Refund.** Depending on the nature and likely cause of the defect, and in Asia Sources's sole discretion, Asia Sources shall provide You with a full refund, less any applicable restocking fees, within thirty (30) business days from its Defect Determination and only if it the Defect Determination indicates that a refund is the best remedy for the defect. *Please review Our return policy should You require a return not related to a manufacturing defect.*

**Replacement or Repaired Product Warranty:** The replacement or repaired product(s) shall only be covered under the remainder of the original 12 Month Warranty period. No additional duration of warranty is provided for any replacement or repaired product(s).

**Limitations and Exclusions:** This warranty only and exclusively applies to product defects and to customers in the continental United States. Asia Sources does not warrant, either implied or expressly, the quality, merchantability and/or service of any software included with the product. This warranty only applies to the original purchaser only and for a twelve (12) month period from the date of purchase and only to products subject to normal use and service. This warranty does not cover damage resulting from shipping, negligence, accidental misuse or abuse and improper operation, maintenance, service or storage.

This warranty is exclusive and in lieu of all other express warranties, implied warranties, including but not limited to the implied warranties of merchantability and fitness for particular purpose. It is limited to a period of twelve (12) months from the date of purchase. No responsibility is assumed for any special incidental or consequential damages. However, the limitations of any right or remedy shall not be effective where such is prohibited or restricted by law.

### **Global Display Digital**

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